

GreatAcademy® Quick Guide



get a clear way forward.



GreatAcademy® Quick Guide

Contents

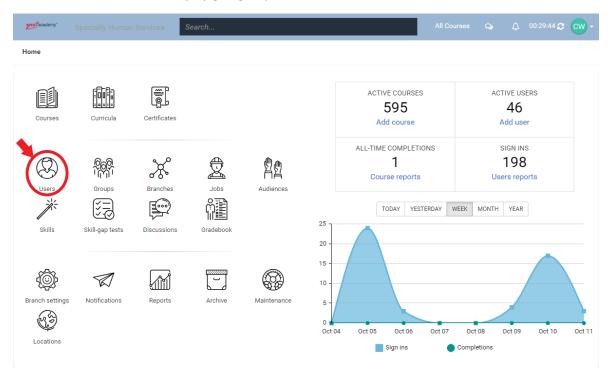
Adding Users to Your Portal	3
Mapping Accounts for Portal Admin and Instructors	
Adding Branches	
How to Add Courses	
Setting Course Rules	21
How To Pull Reports	23

GreatAcademy® Quick Guide – Adding Users to Your Portal

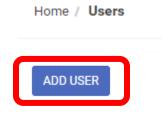
There are three main ways to add users to your system.

Add Users Individually

1. Add them individually by going to your Users icon.



2. Click ADD USER



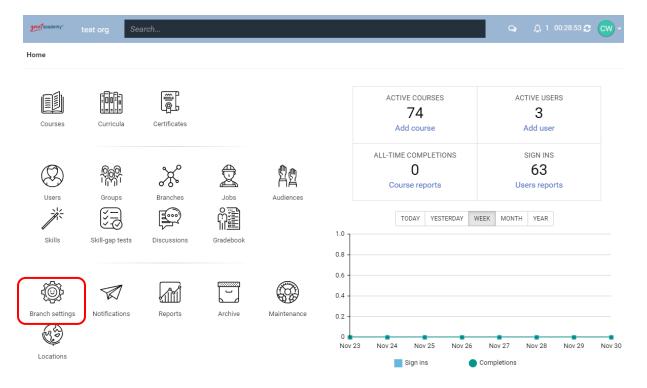
- 3. Fill in user information:
 - First name User's first name.
 - Last name User's last name.
 - Username User's Username It is advised to use the user's email address.
 - Password Enter any password.
 - **Repeat Password** Enter the same password as above.
 - Email Address User's email added.
 - Receive system emails This box should be checked so the user receives notifications.
 - **User Type** Select the user type: Instructor, Learner, Portal Administrator.
 - Branch This should typically be Specialty Human Services/"name of your organization".
 - Language Select language from drop-down.

- **Time Zone** Select preferred language from drop-down.
- Active Box should be checked if the user needs to be active.
- **VolunteerMatters ID** Nothing required, enter information if needed.
- **EmployeeID** Nothing required, enter information if needed.
- Volunteer or Employee Nothing required, enter information if needed.
- Worker Type Not required, enter information if needed.
- Branch Not required, enter information if needed.
- **Department** Not required, enter information if needed.
- 4. Click **ADD** at the bottom of the page.

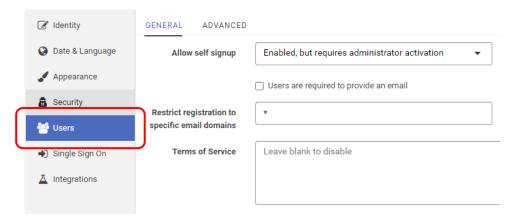


Have Users Self Sign-Up

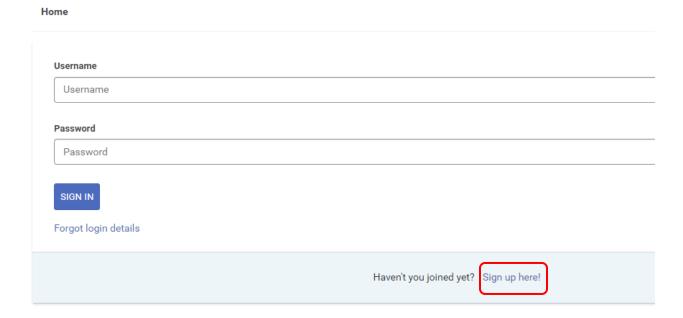
1. Select BRANCH SETTINGS.



2. Select the USERS tab.

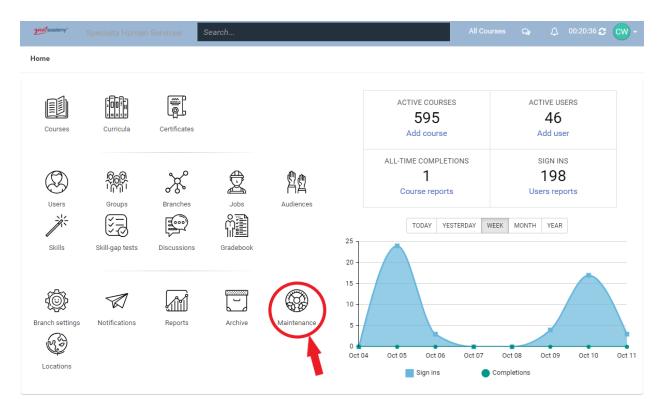


- 3. Under the **ALLOW SELF SIGNUP** dropdown, select how you would like to enable self signup and click **SAVE** at the bottom of the screen.
- 4. Share your URL out with those you would like to sign up for the system and instruct them to select **SIGN UP HERE!**



Add Users In Bulk

1. Click the MAINTENANCE button.

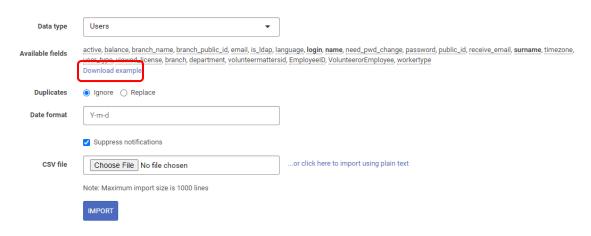


2. Click IMPORT FROM CSV.



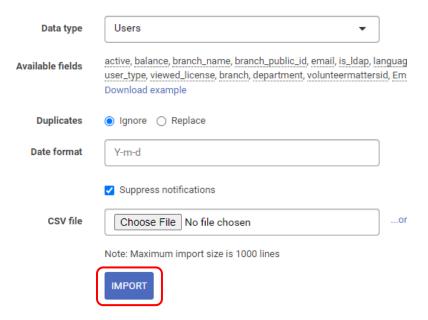
- 3. Make sure the Data type **USERS** is selected from the dropdown menu.
- 4. In the **AVAILABLE FIELDS** section, note that the bolded fields are the required fields.
- 5. Click **DOWNLOAD EXAMPLE.**

IMPORT FROM CSV



- 6. Fill in the CSV field required fields and any optional fields you would like to add, including the following:
 - Login: Also displayed sometimes as username
 - Name: First NameSurname: Last Name
 - Password
 - Email
 - Receive Emails: 1 means users will receive system emails, such as their login credentials
 and when they are enrolled in a course. 0 means they will not receive any emails from
 the system.
 - Active: 1 means the user should be active in your system. 0 means the user will be inactive.
 - User Type: Choose from Learner, Instructor or Portal Administrator.
 - Branch Name: Sort the user in the appropriate sub-portal based on location, department, etc.
- 7. Adjust your **DUPLICATES** setting. **IGNORE** will mean that any fields you are using to update a user's status will not be ignored by the system. **REPLACE** will update an existing user's information.
- 8. Decide whether or not you want users to get system notifications from the import. Do you want the system to send their login credentials when you upload the list?
- 9. Choose the file you just created and select the **IMPORT** button.

IMPORT FROM CSV

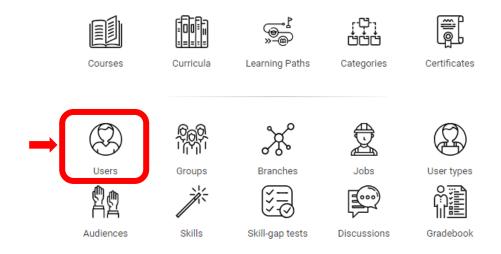


GreatAcademy® Quick Guide – Mapping Accounts for Portal Admin and Instructors

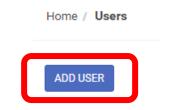
If you are a Portal Administrator or an Instructor, you will want to create a secondary Learner user account to get credit for any training you may need to take. This guide will show you how to create a second account and then map the two together so you can easily toggle between your profiles without having to log in separately.



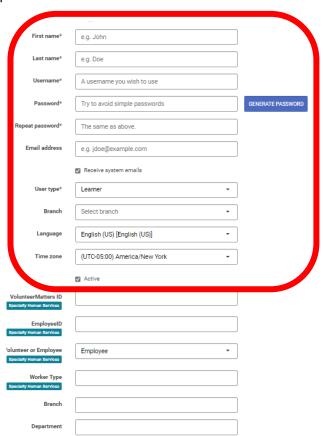
1. Click the USERS Icon.



2. Click ADD USER.



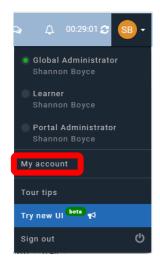
- First name User's first name.
- Last name User's last name.
- **Username** User's username It is advised to use the user's email address. If you are making a Learner account, then you should add *learner* at the end. (ex. user@gaig.com learner)
- Password Enter any password.
- **Repeat Password** Enter the same password as above.
- **Email Address** User's email added. (NOTE: you can use the same email address for both your Admin account and your Learner account.)
- Receive system emails This box should be checked so the user receives notifications.
- **User Type** Select the user type: Instructor, Learner, Portal Administrator.
- **Branch** This should be Specialty Human Services/"name of your organization".
- Language Select language from the drop-down.
- **Time Zone** Select preferred language from the drop-down.
- Active Box should be checked if the user needs to be active.
- VolunteerMatters ID Nothing required. Enter information if needed.
- **EmployeeID** Nothing required. Enter information if needed.
- **Volunteer or Employee** Nothing required. Enter information if needed.
- Worker Type Not required. Enter information if needed.
- **Branch** Not required. Enter information if needed.
- **Department** Not required. Enter information if needed.



- Click **ADD** at the bottom of the page
- To link the accounts:
 - 1. Click the initials on the top right corner of the screen.



2. Click MY ACCOUNT.



3. Click MAPPED ACCOUNTS.



4. Click ADD ACCOUNT.



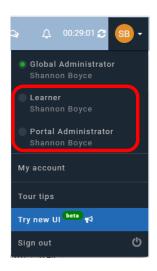
- o Enter the **Login** and **Password** for the account that needs to be mapped.
- o Click ADD.



5. Click the initials on the top right corner of the screen.



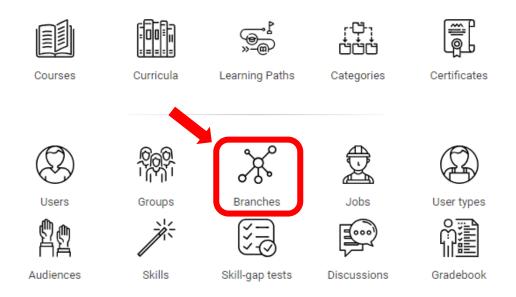
6. Both the Learner account and Portal Administrator account will be listed.



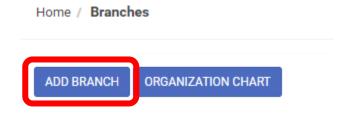
GreatAcademy® Quick Guide – Adding Branches

You can use branches to create sub-portals under your parent portal. This can be used to separate users by location, department, etc. to help with user management and reporting.

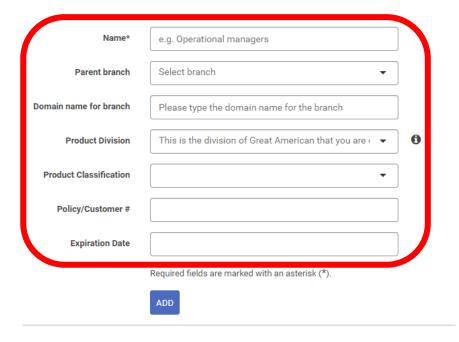
1. Click the **BRANCHES** Icon.



2. Click ADD BRANCH.



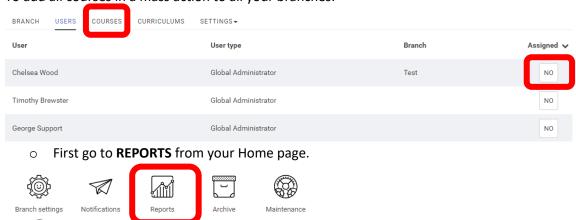
- Name Name of Branch. (This is the only required field)
- Parent Branch Select the name of main branch from drop down This will be "Specialty Human Services/"name of your organization". (should be the only option; should default)
- **Domain name for branch** Needs to be left blank.
- **Product Division** Needs to be left blank.
- **Product Classification** Not required.
- **Policy/Customer** # Not required.
- Expiration Date Not required.



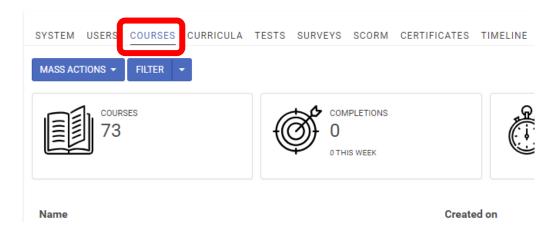
ADD

- 3. Click **ADD** at the bottom of the page.
 - After clicking ADD, the USERS tab will appear.
- Assign users to the branch by clicking the **NO** to change it to **YES**.
 - o Do this for each user that needs to be added to the branch.
- COURSES: Best Practice Create all of your branches first where possible.
- Then you'll typically want to add all courses to all of your branches so you can properly report on any course users might take in any branch.
- To add all courses in a mass action to all your branches:

Locations



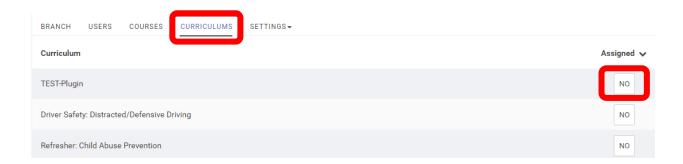
• Select the **COURSES** tab.



 Under the MASS ACTIONS dropdown, select ADD TO BRANCH and add All courses to each of your new Branches

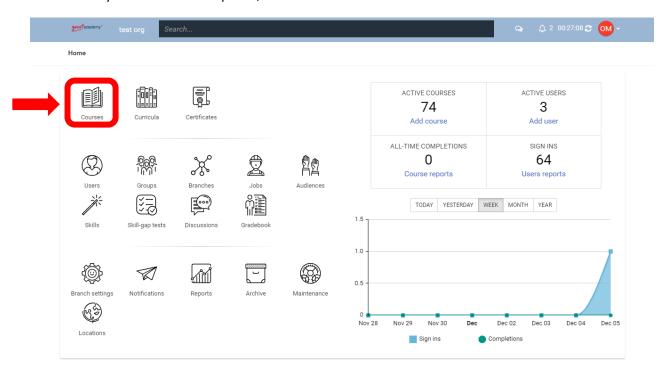


- To add Curriculums to the branch, click the **CURRICULUMS** tab
 - o Assign Curriculums to the branch by clicking the **NO** to change it to **YES**.
 - O Do this for each Curriculum that needs to be added to the branch.

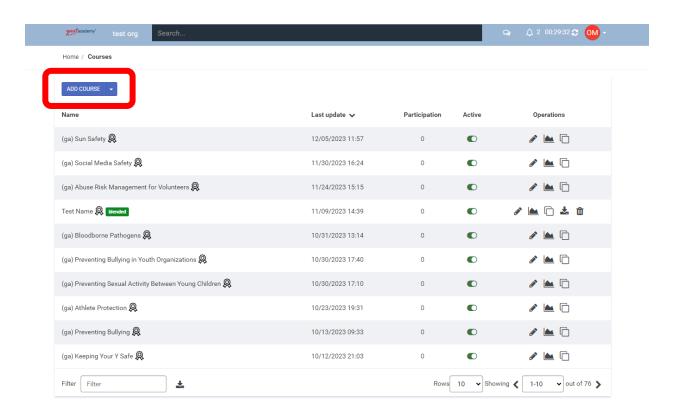


GreatAcademy® Quick Guide - How to Add Courses

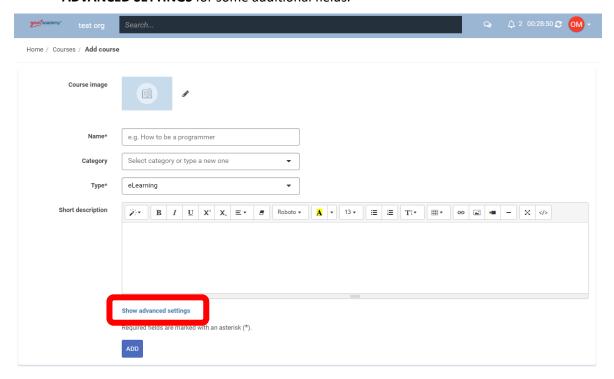
1. From your Administrator portal, click on the **COURSES** icon.



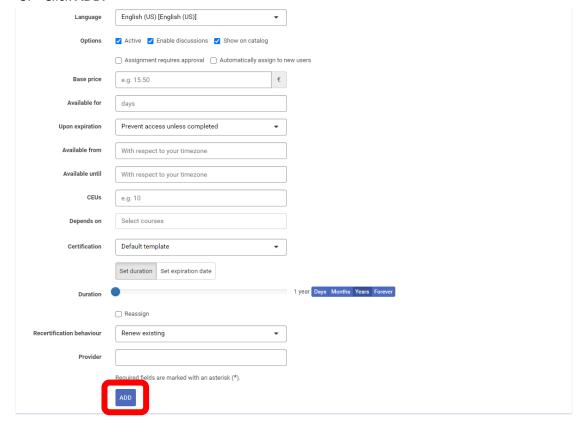
2. Click ADD COURSE.



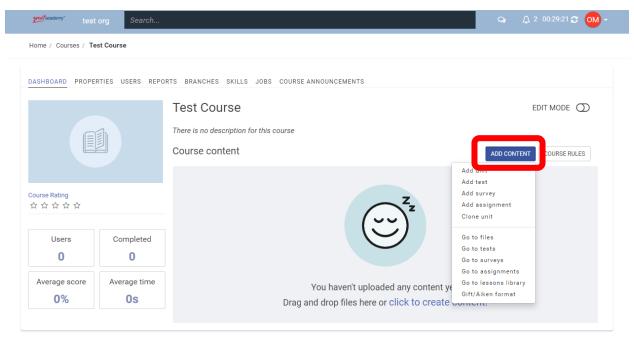
3. Fill out some information about your course, including the name and type of course. Click **SHOW ADVANCED SETTINGS** for some additional fields.



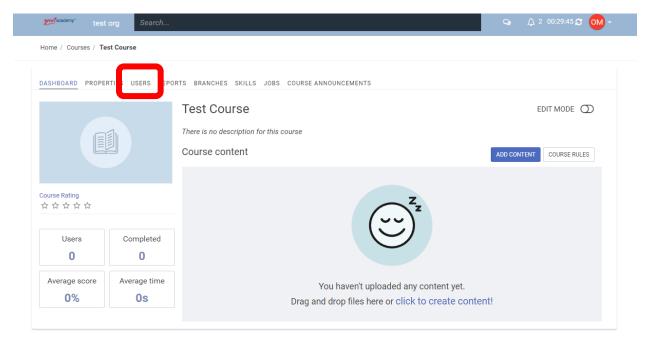
- 4. In advanced settings, you can decide if you would like your course available for a certain number of days and if so, when it becomes available, and when it becomes unavailable. You can also choose your certificate, and whether it expires or not, if so, you can choose to reassign the course automatically.
- 5. Click ADD.



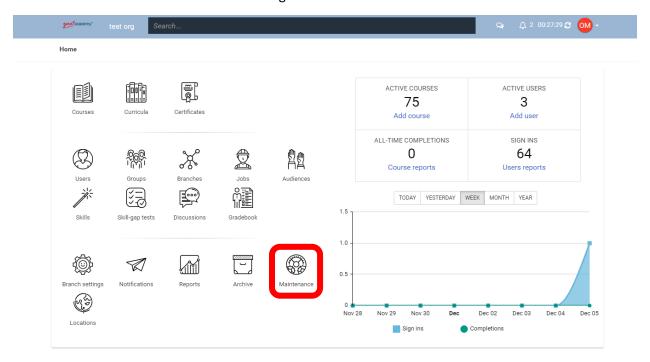
6. Drag and drop content or use the click to **CREATE CONTENT** button to begin creating your course. You can add units in the form of files, documents, PowerPoints, videos, voice recordings, links, tests, surveys, assignments and more.



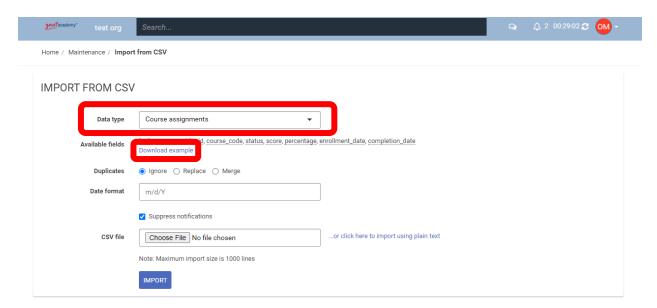
7. You can enroll users in the course individually by clicking **USERS** and selecting those who you would like enrolled.



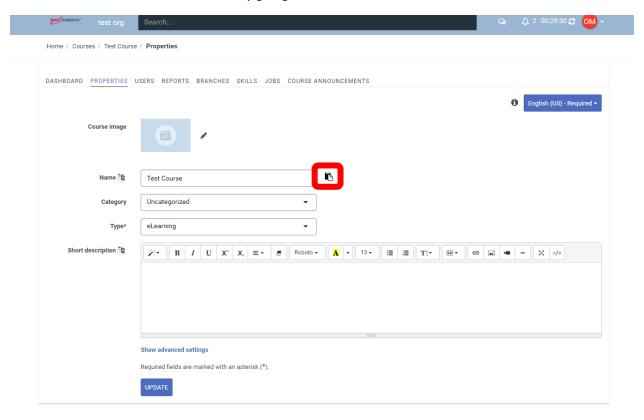
8. Users can also be enrolled in courses in bulk. This can be done by navigating to the **MAINTENANCE** icon and then clicking **IMPORT FROM CSV**.



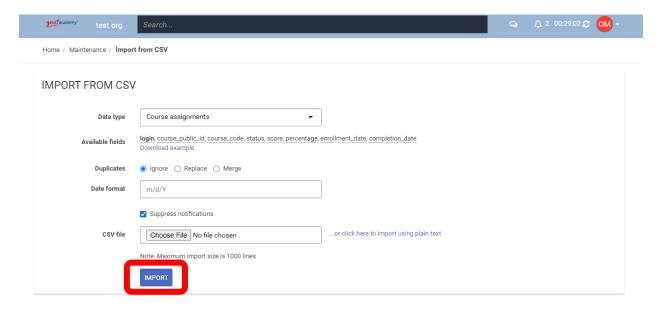
- 9. Choose **COURSE ASSIGNMENTS** as your data type.
- 10. **DOWNLOAD EXAMPLE** file.



11. Course Public ID can be found by going to the desired COURSE -> PROPERTIES -> COPY.



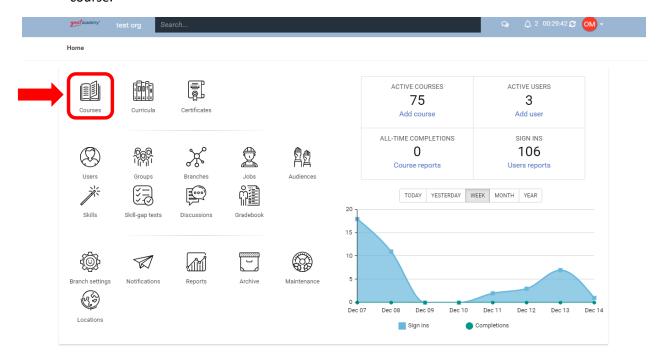
12. Fill out desired fields, save as a CSV file, and import. You may choose to suppress notifications if you do not want users to receive an email letting them know they are enrolled in a course.



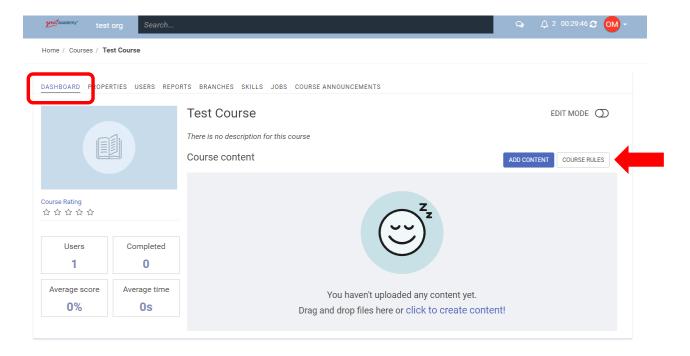
GreatAcademy® Quick Guide - Setting Course Rules

For courses to be marked complete and for a user to receive their certificates, course rules must be added to each course.

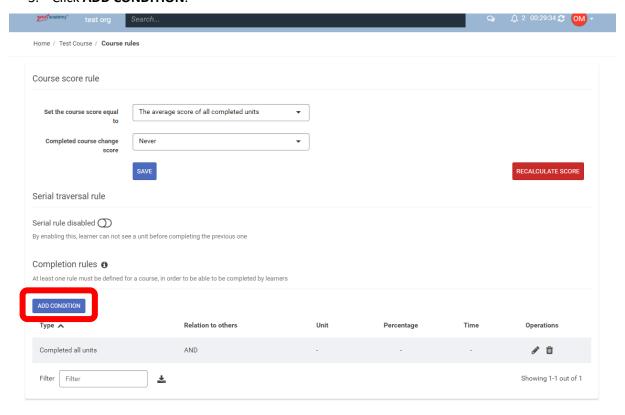
1. Click on **COURSES** and choose whether you would like to add a new course or edit an existing course



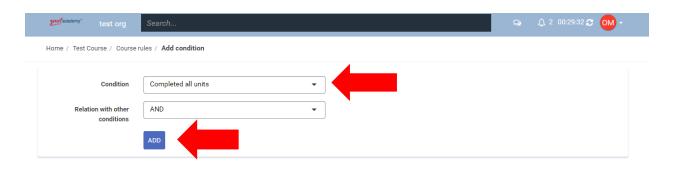
2. Once a course is added or selected, go to the **DASHBOARD** page, and click **COURSE RULES**.



3. Click ADD CONDITION.

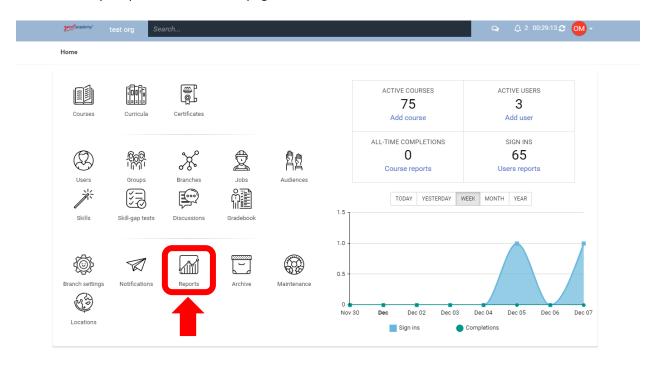


4. Select COMPLETED ALL UNITS and ADD.

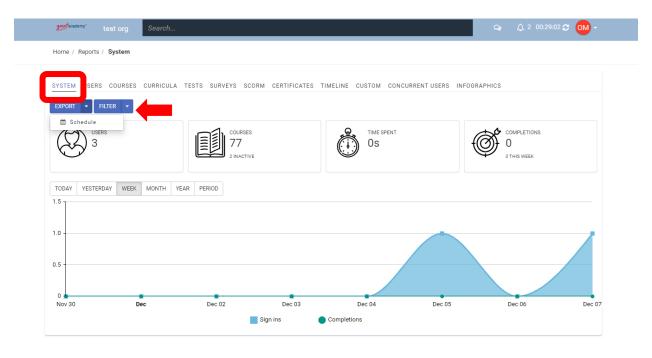


GreatAcademy® Quick Guide - How to Pull Reports

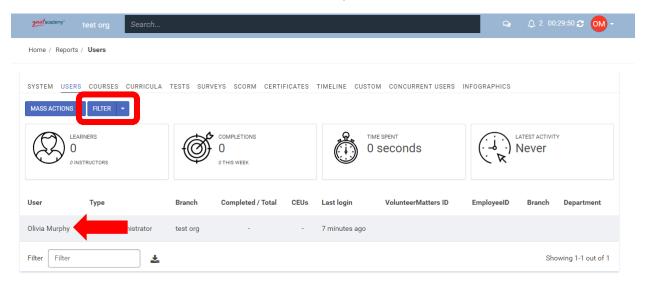
1. From your portal admin home page, click on **REPORTS.**



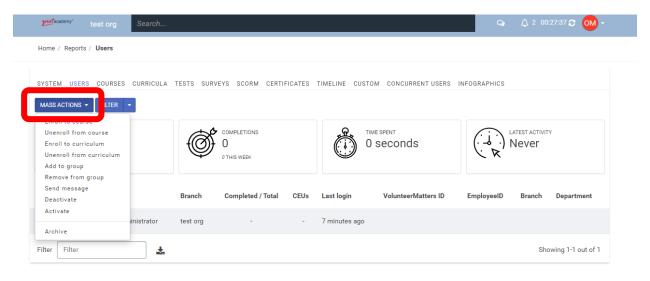
2. From the Systems tab, you can pull a report on your entire portal and schedule it to go out.



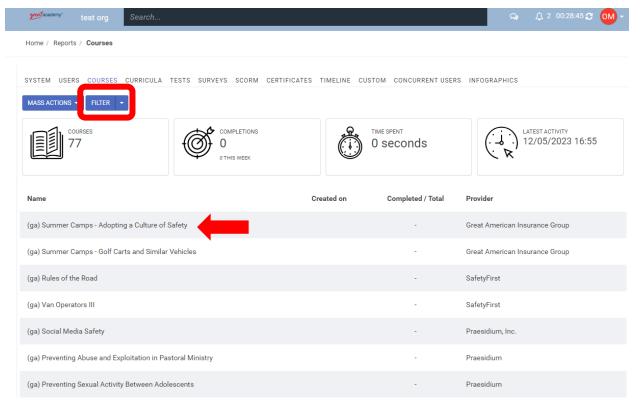
3. On the Users Reports tab, you can pull a report on specific user by clicking on their name. You can also use the **FILTER** button to narrow down your list of users.



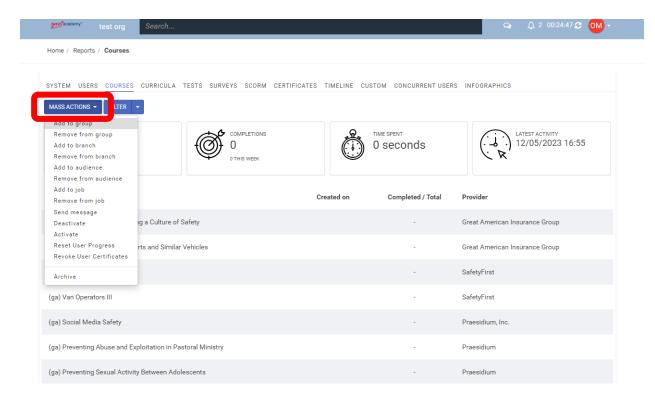
4. Use the MASS ACTIONS button to make changes to users in bulk.



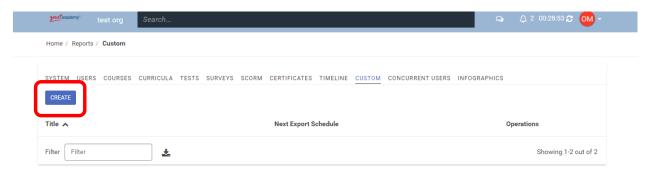
5. On the course reports, you can pull a report on a specific course by clicking on the course name. You can also use the **FILTER** button to narrow down your list of courses.



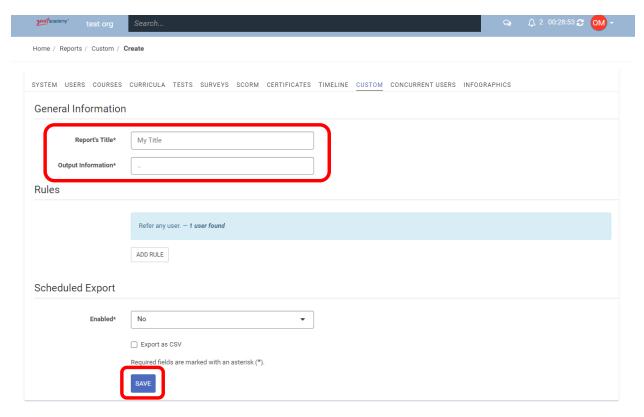
6. Use the MASS ACTIONS button to make changes to courses in bulk.



7. On the custom reports, you can create your own unique reports by clicking on CREATE.



8. Give the report a name, select all fields that you would like to see on your reports under output information, and choose any rules you would like to put in place for your report.



9. You can choose to schedule your custom reports by **ENABLING CUSTOM REPORTS** and choosing how often and whom you would like them to go to.

