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## Republic Indemnity's Key Services for California Policyholders

When you work with Republic Indemnity, you can count on us to help make your life easier with the right combination of technology and in-house services to get you through every process seamlessly. Our key services are included with your policy.

### Website Access

- **Policyholder portal** – View current and prior policies, report payroll, report claims, pull loss runs, check payment status, and pay premiums via credit card, electronic fund transfers or with our Pay-As-You-Go option.
  - Easily set up your account using your one-time web access code (mailed at the start of your policy) to create your portal for our website, [www.republicindemnity.com](http://www.republicindemnity.com).
  - An alternative way to set up the account is to click:
    - “Login” (Upper right hand of screen)
    - “Policyholders”
    - Below the username and password entry, you will see an option that says “Register Now”
    - Enter the needed information (effective date, policy number, and web access code) and log in
  - For assistance contact: [customerservice@ri-net.com](mailto:customerservice@ri-net.com) or 818-382-1007.

### Loss Control

- **Our experienced in-house loss control consultants** are available to identify and help minimize workplace hazards.
  - *Educational Training* – managers and supervisors can learn fundamental skills such as accident investigation, self-inspections, and supervisory communications to help employees prevent accidents.
  - *Safety Program Development/Enhancement* – we can assist you in developing a customized safety program or help you improve an existing one.
- **Sample Illness and Injury Prevention Programs (IIPP)** are available for a variety of industries.
- **Safety posters** can be downloaded in an 8.5in x 11in format, or can be mailed to you in an 11in x 17in format.
- **Safety Talks** are downloadable helpful safety training tools.
- **Safety Videos Library** of over 700 video courses available to stream, in English and Spanish, available 24/7. Enjoy round-the-clock access to safety quizzes and downloadable completion certificates.
- **RI Loss Control App** is designed for a variety of industries to assist with on the spot observations to identify, comment and correct workplace hazards, provide feedback to employees and confirm safety guidelines are being followed, in both English and Spanish.
- **Required Posting Notices** are available.
- For assistance, email us at: [ricalc@ri-net.com](mailto:ricalc@ri-net.com).



## Claims

- **In-house claims examiners** are available to help you take care of your employees and minimize the impact of worker injury on your business.
- **The Employer's Report of Occupational Injury or Illness (Form 5020)** is required to be filed within five days of every industrial injury or occupational illness for which medical treatment costs are incurred, including "first-aid" claims.
- **The Workers' Compensation Claim Form (DWC-1) & Notice of Potential Eligibility Form** is required to be provided to the injured worker within 24 hours of Employer notice of injury.
- **Easily report a claim:**
  - **5 Ways to Report a Claim**
  - Via the online **Policyholder Portal** immediately uploads to our system and provides a claim number to the employer. Less data entry – required fields captured.
  - Email – [riclaims@ri-net.com](mailto:riclaims@ri-net.com)
  - Fax – 818-789-7286
  - Phone – 888-336-7569 available 24/7
  - U.S. Mail – Republic Indemnity Co., P.O. Box 4275, Woodland Hills, CA 91365-4275
- **Claims Forms and a Claims Kit** are available.
- **Medical Provider Network (MPN) locator** to help locate an MPN clinic in proximity to your operations using **Search by Address (republicmpn.com)**. Print a directional map that can be posted or provided to employees. Communicate the requirement to use the MPN to employees.
- **Claims 101 training** for supervisors and key personnel.
- **Fighting Fraud:** In-house nurse, subrogation team, litigation unit and special investigations unit (SIU) ensure quality and necessary treatment is provided in a cost effective manner.
- 10 easy steps to create a **Return to Work (RTW) program** to help reduce costs.
- For assistance, email us at: [riclaims@ri-net.com](mailto:riclaims@ri-net.com).



## Loss Run Requests

**Loss runs** may be easily requested by current and prior policyholders via email at [lossrunrequests@ri-net.com](mailto:lossrunrequests@ri-net.com). Attach a letter that includes the following:

- Company letterhead
- Company name and policy number(s)
- Signed by an owner or officer of the company



## Financial Stability

**Receive outstanding service and stability** – you can feel confident doing business with us.

For more information about our services or to contact us, visit [RepublicIndemnity.com](https://RepublicIndemnity.com)

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